

Sweet Rewards - Terms & Conditions

Sweet Rewards card membership is open to UK residents, aged 18 or over, excluding employees of participating venues.

The Sweet Rewards card cannot be used in conjunction with any other discount card.

A Sweet Rewards card entitles the holder to 10 points for every £1 spent on any food and drink purchased and consumed on the premises.

The points you receive will be given for every whole pound spent, for example if you spend £1.99 you will earn 10 points and if you spend £2.00 you will earn 20 points.

Cards can be used in participating bars and restaurants only. For the latest full list of participating venues please visit www.sweetrewards.co.uk

Scheme redemption, rewards and offers can only be accessed once a Sweet Rewards card is fully registered. Cards can be registered by registering a card online at www.sweetrewards.co.uk

In order to collect points a card must be presented at the time of ordering. Failure to present a card will mean points cannot be collected. Only the registered card holder may collect and redeem points.

Once a balance of 100 points is reached and the card is registered, points will automatically convert to a £1 reward credit, which will be added to your card. The credit can be redeemed by visiting any till point in any venue participating in the Sweet Rewards card scheme.

Reward credit can be used against any food and drink purchase in full or in part. No change will be given; any remaining value will stay on the card.

Any points earned expire 365 days after issue. Points are non-transferable and carry no cash value.

£1 reward credit expires 365 days after issue. Credit is non-transferable and carries no cash value.

Reward credit can only be redeemed in venues participating in the Sweet Rewards card scheme.

Card balance and points information can be obtained online at: www.sweetrewards.co.uk or in one of our participating venues, by asking a member of staff.

Cardholders may be asked to show ID when attempting to use the card. Cards may be retained if misuse or fraudulent use is suspected.

Only one card can be held by a registered individual at any one time.

For lost or stolen cards, please contact the Sweet Rewards Card helpdesk by email at info@sweetrewards.co.uk

This card remains the property of Cairn Hotel Group.

The Company reserves the right to amend or terminate any loyalty schemes, or vary the terms of participation, or withdraw, any part of the scheme or offer without compensation at any time and without prior notice.

Your details and information about your transactions will be used by us to send you membership correspondence and to improve our service to you. We will never share personal data with any third party.

We may contact you from time to time to let you know about wider offers and promotions available from our wider group. You may select to opt out of receiving these communications at any time.